

**GOVERNMENT OF THE DISTRICT OF COLUMBIA  
DEPARTMENT OF GENERAL SERVICES**

**Electronic Security Systems Maintenance**

**Solicitation No.: DCAM-15-NC-0155**

**Addendum No. 3**

**Issued: September 11, 2015**

---

This Addendum No. 3 is issued and hereby published on the DGS website on September 11, 2015. Except as modified hereby, the Request for Proposals (“RFP”) remains unmodified.

**Item #1**

The proposal due date is amended as follows:

**Delete:** All references to proposal due date or submission date.

**Replace with:** September 16, 2015 at 2:00 pm

**Item #2**

Correct quantity of intercom substations from 88 to 8 at location 1101 4<sup>th</sup> St, NW.

**Delete:** Attachment D – Location List

**Replace with:** Attachment D – Updated Location List

**Item #3**

**Question No. 1**

What is the budget for this contract?

**Answer**

The range is from \$900,000.00 to \$1,500,000.00.

**Question No. 2**

Please confirm that the proprietary Focus panels can be replaced with DMP panels.

**Answer**

Alarm panels that fail will be replaced with the DMP panels. The replacement will fall under the contract and is of no cost to the District. See RFP Section B.9.4.1.

**Question No. 3**

Will all existing service related problems be corrected prior to the new vendor taking over the contract so that the existing system and all associated equipment will be completely functional and 100% working?

**Answer**

Offerors are advised they are inheriting a legacy system and are assuming responsibility for all components and issues that comprise said system.

**Question No. 4**

Please confirm that equipment damage or failures resulting from misuse, abuse or vandalism, Acts of God or nature, or unauthorized attempts to repair, install, or modify the system by any other person or entity other than the contracted vendor (ESS), will be corrected and billed on a time and material basis when pre-approved by the appropriate DGS representative(s).

**Answer**

Billing is never on a time and material basis. The contractor will provide a quote for review and approval by the District. The District does not intend to pay more for a repair than the replacement price on Attachment A.

**Question No. 5**

Please confirm that parking accommodations (at a minimum) will be provided for the embedded administration technicians.

**Answer**

The District does not provide parking passes or privileges for any building. All costs associated with parking and any tickets will be the sole responsibility of the contractor.

**Question No. 6**

Please confirm that liquidated damages will not apply to service related issues that require parts outside of the spare parts list or items that need to be ordered.

**Answer**

The spare parts list is a suggested minimum parts list. The District will assess liquidated damages as it sees fit on all service related items that are not repaired in the timeframe described in the RFP Section B.5.2.

**Question No. 7**

Please confirm that liquidated damages will not apply to extenuating circumstances outside our control such as but not limited to, acts of terrorism or war, criminal acts or rioting, acts of God or nature, catastrophe.

**Answer**

The District will assess liquidated damages as it sees fit on all service related items that are not repaired in the timeframe described in the RFP Section B.5.2. Consideration will be given to situations beyond the control of the Contractor.

**Question No. 8**

The equipment location list shows 1101 4th St. SW having (88) intercom substations and (0) master stations. What is controlling the substations? Who is the intercom manufacturer?

**Answer**

It is 8 master stations with 8 substations and the manufacturer is Aiphone. See Item #2 Updated Location List.

**Question No. 9**

Please confirm that if a cable has been cut or damaged by someone other than the security contractor on this maintenance contract it will be a billable service call to repair or replace, whichever is deemed more cost effective.

**Answer**

Billing is never on a time and material basis. The contractor will provide a quote for review and approval by the District. The District does not intend to pay more for a repair than the replacement price on Attachment A.

**Question No. 10**

Please confirm that 120 VAC power (house power) related problems will be billable at time and material to correct.

**Answer**

No, if a receptacle or power is not working a District facilities manager will create a ticket for the in house electrician to repair. ESS contractor is not to work on non-security related equipment.

**Question No. 11**

Please confirm that the security vendor will be limited to the point of the security component or associated circuit board that supports any mechanical gates or barriers, elevators, fire systems, or any other 3rd party equipment that is not listed in the "approved products list" referenced.

**Answer**

Approved products list is a minimum guideline. All security related equipment and hardware is the responsibility of the contractor. Fire systems and elevator operations, are not part of this contract.

**Question No. 12**

Will DGS be responsible for maintaining the latest versions of Windows / Operating systems for the PC's?

**Answer**

Any security related workstations, servers, and computer hardware are the sole responsibility of the contractor. This includes updates and upgrades as needed. See RFP Section B.4.3.

**Question No. 13**

In addition to the embedded and dedicated personnel identified in the solicitation, is there a specific number of field technicians that are required/recommended to service this account?

**Answer**

No, it is the responsibility of the bidder to understand the scope of services required and personnel necessary to meet the solicitation requirements. It is incumbent on the bidder to thoroughly examine all scope of work requirements so they have a thorough knowledge of the contract deliverables. This will allow the bidder to staff accordingly.

**Question No. 14**

What is the contractor supposed to do if the hardware needed to service a component is no longer available? If replacement hardware is available but has increased in price over the original hardware, can the contractor get a change order or is everything covered by the contractor at one fixed price?

**Answer**

No, it is the responsibility of the contractor to provide a working system. If a part is out of date or no longer available, the contractor may install an approved equal. The equal must be presented in writing for approval prior to any work being completed. Any cost difference will be the responsibility of the contractor.

**Question No. 15**

Do all systems currently installed comply with all PSD standards?

**Answer**

Legacy components are installed throughout the District. Please refer to the section B.1 in the RFP.

**Question No. 16**

It was stated that some of the equipment may be over 15 years old. Is there a plan to replace this equipment in a phased fashion? If yes, will this work be sole-sourced to the Citywide ESS contractor or will it be bid out?

**Answer**

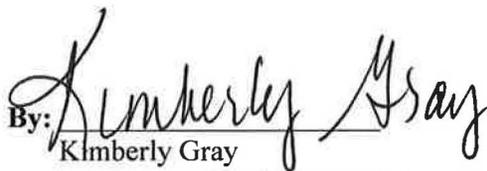
Currently the District does not have a plan to replace legacy equipment until it fails and then the ESS contractor is responsible for repair/replacement.

**Question No. 17**

The way the scope is written it appears the Contractor is responsible for any and all equipment that comprises the Citywide ESS system, regardless of the manufacturer, vendor, integrator, or year in which it was installed. Is this correct?

**Answer**

Yes this is an all-inclusive contract.

By:   
Kimberly Gray  
Supervisory Contract Specialist

Date: 9/11/15