

Guiding Principle: DC residents are supported in transition from institutional settings or facilities to home and community-based settings.							
Strategy	Program or Service	Lead Agency	Metric	Q1	Q2	Q3	Q4
2.1	Nursing Facility Transition	DACL	Number of referrals from Nursing Facilities	59			
2.2	Nursing Facility outreach	DACL	Number of nursing facility family/resident council meetings attended at nursing facilities (to include virtual events during the PHE)	23			
2.3	Nursing Facility Transition	DACL	Number of nursing facility transition team clients transitioned from nursing facilities into the community	35			
2.4	Nursing Facility Transition	DACL	Number of Community Transition Team cases closed	18			
2.5	Nursing Facility Transition	DACL	Average days to transition (for clients who do not have housing to return to)	226			
2.6	Nursing Facility Transition	DACL	Average days to transition (for clients who have housing to return to)	98			
2.7	Saint Elizabeths Hospital transition	DBH	Number of people discharged from Saint Elizabeths Hospital and PRTFs quarterly into community housing	44			
2.8	Substance use disorder residential treatment clinics	DBH	Percentage of substance use disorder residential treatment clients who stepped down to a lower level of care	47%			
Guiding Principle: Quality, Accessible, Person-Centered, home and community-based services are necessary to for DC residents with disabilities to live and remain in the community.							
Strategy	Program or Service	Lead Agency	Metric	Q1	Q2	Q3	Q4
2.9	Elderly and Persons with Physical Disabilities Waiver	DHCF	Number of people enrolled in the Medicaid transition code that establishes eligibility for the Elderly and persons with Physical Disabilities waiver before discharged from the nursing home	16			
2.10	Nursing Home Surveys	DOH	Number of surveys conducted ≤ 15.9 months.	100%			

2.11	Nursing Home Inspections	DOH	The type and number of surveys conducted	Annual/Recertification Nursing Home Surveys: 1 Focused Infection Control Nursing Home Surveys: 1 Complaint/Incident-Based Nursing Home Surveys: 5 Nursing Home Survey Revisits: 2			
2.12	Notice of Infractions	DOH	Number of NOIs issued within 90 days for E level deficiencies and above or G level and widespread	No applicable incidents.			
2.13	External Affairs and Communications Team	DACL	Number of community outreach events held by the External Affairs and Communications Team to include virtual programming attendees during the public health emergency (PHE)	60			
2.14	Senior Wellness Centers	DACL	Number of residents participating in Senior Wellness Center programs (not unduplicated)	1589			
2.15	State Health Insurance Program	DACL	Number of State Health Insurance Program-specific Events to include virtual events during the PHE	4			
2.16	Nutrition Assistance	DACL	Number of clients receiving nutrition assistance (to include both congregate meal participants and home delivered meal participants)	Annual measure			
2.17	Medicaid Adult Day Health Program	DHCF	Number enrolled in the Medicaid Adult Day Health Program	9			
2.18	Options Counseling	DACL	Number of clients receiving options counseling	783			
2.19	State Health Insurance Program	DACL	Number of clients assisted under the State Health Insurance Program	831			
2.20	Medicaid Long Term Services and Supports	DHCF	Number of assessments for Medicaid Long Term Services and Supports	2162			

2.21	Services My Way – EPD Wavier	DHCF	Number of people enrolled in Services My Way, the participant-directed services option under the Medicaid Elderly and persons with Physical Disabilities Home and Community-Based Services Waiver program	190			
2.22	EPD Waiver	DHCF	Percentage of Medicaid Elderly and persons with Physical Disabilities Home and Community-Based Services Waiver program participants who received services specified in their individual support plan in accordance with type, scope, amount, and frequency	87.90%			
2.23	EPD Waiver	DHCF	Percentage of Medicaid Elderly and persons with Physical Disabilities Home and Community-Based Services Waiver program participants who have service plans that address personal goals	95.50%			
2.24	Healthcare Management Plans	DDS	Percentage of Healthcare Management Plans that meet published standards	Annual			
2.25	Individual Service Plans (ISP)	DDS	The percentage of ISPs that are completed before the ISP effective date per year	99%			
2.26	EPD Waiver	DHCF	Percentage of Medicaid Elderly and persons with Physical Disabilities Home and Community-Based Services Waiver program participants who have personal plans that address health & safety risks	93.90%			
2.27	EPD Waiver	DHCF	Percentage of Medicaid Elderly and persons with Physical Disabilities Home and Community-Based Waiver complaints investigated within 7 days of receipt of complaint	92.10%			
2.28	EPD Waiver	DHCF	Percentage of Medicaid Elderly and persons with Physical Disabilities Home and Community-Based Services Waiver program beneficiaries' critical incidents, where follow-up to resolve contributing factors in the incident is implemented in 30 days	86%			

2.29	DDS Waivers	DDS	Percentage of applicable waiver providers currently receiving an annual certification	100%			
2.3	Fidelity Audits	DBH	Percentage of providers complying with full fidelity standards for evidence-based services, including CBL	Annual measure			
2.31	PRTF Admissions and Discharges	DBH	Number of children and youth admitted and discharged from PRTF quarterly to community-based setting	11			
2.32	Behavior Health Services Audits	DBH	Percentage of denied claims on annual audits; compliance with DBH regulations for service delivery	27%			