end of our call. This will not be the last time that you'll hear from ODR. So what is the Olmstead planning process and we'll talk about specifically what that means at the for the disability community. Lastly we want to continue to partner with your ideas and thoughts of what you want to see in the plan. We also want to take a little bit about what that really means. But what we want is community involvement all actually in the process of developing a new Olmstead plan. And we're going to talk questions and give you an opportunity for input. It's important to note that the district is coming out to you all very soon. So why are we here today?  We're here to provide resources available from the government to the disability community and that will be ODR has been working on since the start of the emergency to try to compile have with you. And ODR's Covid Because as I said before this is going to be the first of many meetings we're going to have participated today, opportunities to become involved in Olmstead going to send to you. One is going to be a list of all of the agency points of contact who brite. I would like us to follow up with individuals directly. Again could you please m chat box for questions. So because the focus of today's call is to answer your questions throug switch off. There will be multiple opportunities for question and answer via the chat box you are using an interpreter as to which one of them will be interpreting or when they Our two interp Please look in the chat box for instructions on how to see captions or the interpreter. group, please keep your phone muted until it's time for question and answer sessions. feedback from you. F...
Good afternoon everybody. I'm Leyla Sanigol. Our mission is to improve the health outcomes of low income residents of D.C. by providing access to a full range of services. We oversee all delivery of health care services, including health care for pregnant women, children, and adults with disabilities and long term care services are an important part of that coverage. When it comes to long term care services, we coordinate service delivery with the network. So these include terrific community partners and we oversee those programs. Every wa

Today, I'm going to talk a little bit about what our agency does including the services we offer and how we kind of integrate that information with the Olmstead plan. So our role in the Olmstead plan is to help residents to live in the community. Joining me today on the call are also on the call. And these again are the partners who work so we're going to talk a little bit about what our agency does including the services we offer and how we kind of integrate that information with the Olmstead plan. So our role in the Olmstead plan is to help residents to live in the community. Joining me today on the call are also the representatives from the district's Olmstead plan. And these are the partners who want to hear about the plan specifically as we go forward. But first I would like to introduce the other agencies who are on the call. After that, we're going to talk a little bit about the services that we offer and how we can help with those. And of course, we're going to take questions from the audience and answer any questions you may have. Thank you.
coordination services for people with disabilities and those who support them such as service providers and employers. Parish center thinking is a process behind, positive collective conversations that we're working on. We need to work on our practice in the training sessions and other agency wide initiatives. Social Security, disability insurance, public education in the office of the state education, the development of disabilities administration DDS, and the rehabilitation act of 1973, which focuses on individuals and families with disabilities. The intellectual disabilities receive services and supports that they need to really leave self- determined in their lives in the community. This is an area where we have an offering outreach in service coordination services, they help with the assistance of discharge planning, managing a provider network, delivering services such as medical care, personal support, all different kinds of settings, residential services, vocational, employment, and also individual and family support services. There are also other offices in their area to provide for a comprehensive quality management program. So with RSA they really focus on employment. They focus on employment on one hand and then on the other hand on independence by life or obtaining and sustaining employment. There's economic self-sufficiency and independence. You have people who are engaged in productivity and employment. If employment is the first and overwhelmingly performed option for adults with disabilities, RSA focuses on seeking for employment for individuals in their program. The center for independent living is the Olmstead Center for Independent living. As I mentioned our involvement with Olmstead, maybe in 2007 or 2008, D.C. was tasked to work with other district agencies. We worked with our Olmstead partners to develop this cross-agency system that's based more on an interagency collaboration. We will be providing centers for independent living and our internal partners and we look forward to talking about it.

- 4. Does anyone have any questions? I'm going to open it up to people texting to ask a question?
- 5. Hi this is Angela from RSA, Angela Spinella from the transition unit. I think we need to share a bit of a link. So if you're not on mute, please do that now. Olmstead plan, the plan to move people from an institutional setting. The Olmstead process is to engage in community and out of a setting of institutional. The plan will do three things. It will track how our families function. However we must help DBH in its primary role connected to the community. Partnership with the Department of Behavioral Health is essential. They manage and help the development of behavioral health hospital. DBH also supports core service agencies that provide transition services as defined by the rehabilitation act of 1973. We are the peer run centers provide evidence based practice within the district. The goal at St. Elizabeth's is to prepare individuals for meaningful employment and to achieve the outcome pursued by treatment teams who support those receiving services. Imagine people with disabilities have an opportunity for work, or even a job. So we look at planning has the ultimate importance because supports must be identified to help create an individualized plan and to overcome the barriers that are involved in the community. Engaging DBH in the disability of rights and other national programs. DBH collaborates with the office of the state of the district and the last year focused on the forensic justice involved consumers. The vision of DBH includes the reduction of unnecessary institutionalizations and to support people to live in the community and out of the institutional setting.

- 6. Hello, can you hear me?
- 7. Great, I certainly will do that. I
- 8. Yes, you do. Hello, can you hear me?
- 9. Yes, we're home schoolers and so I got introduced to some different resources. But we do have to look a little bit more into that. I want to get that out there first because she basically participated in the youth services program and I'm going to mention that. The youth services program is a program that we started, that we're going to continue to focus on that.

- 10. Now we'll move on to the department of behavioral health and that will be Jonathan Brooks and Raphaelle Richardson. We will be thrilled to be a part of the Olmstead working group process.

- 11. Hi this is Angela from RSA, Angela Spinella from the transition unit. I think we need to share a bit of a link. So if you're not on mute, please do that now. Olmstead plan that we're now working on for calendar year 2021. And I would encourage everyone to reach out to representatives, and we hope that you'll participate and that we'll get all of the input that we need to plan.

- 12. Please keep putting them in there because we'll get them during the question and answer segment. So thank you for your input and for remembering that.

- 13. This is a little bit of a highlight. If you're not on mute, please do that now. Olmstead plan, the plan to move people from an institutional setting. The Olmstead process is to engage in community and out of a setting of institutional. The plan will do three things. It will track how our families function. However we must help DBH in its primary role connected to the community. Partnership with the Department of Behavioral Health is essential. They manage and help the development of behavioral health hospital. DBH also supports core service agencies that provide transition services as defined by the rehabilitation act of 1973.

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- 15. I'm going to ask that if you're happy if you want to smile if you want to chime in after that. Fine.

- 16. Just to provide the division of post secondary education in the office of the state as they are also going to the division of post secondary education. They manage grantees, scholarships, and other programs that support higher learning for people with disabilities including undergraduate program and D.C. tuition assistance grant. That's also known as D.C. law funds for students with disabilities. These funds are used for students seeking scholarship information. Students and families can learn about scholarship opportunities from the school counselor, the college financial aid or other programs that support higher learning. We are also going to be a part of the Olmstead plan that we're now working on for calendar year 2021. And I would encourage everyone to reach out to representatives, and we hope that you'll participate and that we'll get all of the input that we need to plan.

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- 20. So I'm going to go over that slide and talk about that. But you're asking about the first priority for the plan. You asked these things that you want to see in the plan or questions that you have around that.

- 21. I'm going to mention that.

- 22. So you want to see in the plan or questions that you have around that.

- 23. I'm going to mention that. And I'm going to share that link and Je...
that are establishing the standards for us going all the way to once you get the emergency regarding what your rights are in housing counseling services right now today and they have several other things, credit into shape in order to think about the inclusionary zoning program and how to determine whether you qualify as well as webinars and in person classes on a lot of these programs so we might not be doing the greatest for the person that we're trying to assist, we have an opportunity to improve and we need to figure out where we're at and how we can bolster that.

The D.C. department of housing and community development manages a lot of programs that could help you potentially buy your own house. An accessibility needs or any other needs that you might have. The D.C. department of public housing and community development can assist you with disabilities or other protected classes and we will walk into some of those. The next question is how does someone know their housing options in D.C.? So I will answer that.

We believe that people with disabilities given the right opportunities can work and be fully integrated into mainstream society and the workplace. So the VR services that we provide can reduce or remove barriers to employment. To be eligible for our services a person must have a physical or mental impairment that serve as a substantial impediment to their employment. And they have to be able to benefit from VR services in order to meet their employment goals. This rehabilitation is administered by the VR the VR counselors can help you with the decision making process and the VR services that will be provided in order to choose that vocational goal. So in order to be eligible for the VR services you must demonstrate that you have a physical or mental impairment that serves as a substantial impediment to your employment. And the VR services which may include but are not limited to information and referral. We also assist persons served to become tax paying citizens and we believe that people with disabilities who are currently working for the government can provide support and employment to persons served.

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assessment and your right to appeal if you disagree with a determination of level of care. So if I'm through that process to give people a sense of it and then I think that for right now we cannot answer the specific questions and cases I have. And I would say this varies a lot from person to person depending on where you are in the process. And so we're really our region as we're seeing is that level of care. It typically provides standard for parts of the process like determining someone's level of care. So I’ll run through that process to give people a sense of what it is and then I need to look into it and circle back.

>> Sure. So as Matt said ODDR works a lot with the department of human services with people who are enrolled in home health services and a lot of the challenges that they're facing can be related to inexperienced or inexperienced care providers or for home health. For example, there is a relatively new center that has some challenges in terms of the licensing of the center. And that is critical incident data to monitor people's safety ongoing, in fact I just looked at some data recently about the D.D.A. services I'm actively tracking whether or not people are transitioning. And in some cases people who have moved home and whether or not people have stayed in home for more than 30 days. And we're pleased to say that of those people who have been hospitalized, experiencing falls, or if there are other incidents that are ongoing. If we get a report of a critical incident, we'll work with our providers on changing that person's centered service plan and also invite Adam Mingal to chime in on this.

>> Okay. The next question is it's an example it says a county in New York has a pretty successful transition. We've had a pretty successful transition. We've been providing community transition assessment and your right to appeal if you disagree with a determination of level of care. And what I'm getting at there, it typically means that someone is going to the hospital for more than 16 hours a day, 15 hours, 8 hours. There may be some disagreement there. And in those instances D.C. residents have a right to an appeal opportunity. But if there's a hearing requested, scheduling those hearings are done by the office of administrative hearings. And in that case the scheduling is subject to office of administrative hearings protocol. So those in the process affect the level of time it takes to receive those services. But that is, I know it's a lot of information.

>> Thanks so much, Leyla.

>> You're welcome.

>> So the first that I have here is what can you tell us about the data of the population you're serving. So if we're doing an assessment and we find a problem we can work with the federal partners to request flexibilities from our federal partners when it comes to D.C. medicaid. If you're starting there, you may have to provide proof of residency, proof of income, proof of medicaid eligibility and eligibility in general for medicaid is updated. So those in the process affect the level of time it takes to receive those services. But that is, I know it's a lot of information.

>> Okay. That's great. Can you read the questions?

>> I'll actually go into, let me look now in our chat section and see what we had. Still just kind of reading. I see the chat section does have some of the questions that were mentioned in the presentation. And so if you could just bear with me on this slide here, I can't see the little check box here but it's there.

>> Yes, that's fine. Caroline, can you read the questions?

>> All right. Oh go ahead.

>> You're welcome.

>> In that case, I'm not going to ask that now in our chat section and see what we had. Still just kind of reading. I see the chat section does have some of the questions that were mentioned in the presentation. And so if you could just bear with me on this slide here, I can't see the little check box here but it's there.

>> Okay. The question is about the transition program at agency and community living. And then also invite Adam Mingal to chime in if he's available. But I will say essentially, you are not going to have a 24 hour emergency bed for every person to be able to look at. 

>> Okay. The question for the transitions up to 1:40 I can start with some of the cases that is already there. So the first that I have here is what can you tell us about the data of the population you're serving. So if we're doing an assessment and we find a problem we can work with the federal partners to request flexibilities from our federal partners when it comes to D.C. medicaid.

>> Okay. Not a problem. I'll actually go into, let me look now in our chat section and see what we had. Still just kind of reading. I see the chat section does have some of the questions that were mentioned in the presentation. And so if you could just bear with me on this slide here, I can't see the little check box here but it's there.

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>> Jessica, we can actually have Caroline read them and then you can point to the comments.

>> Yes, that's fine. Caroline, can you read the questions?

>> All right. Oh go ahead.

>> You're welcome.

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End Time: 2:30 PM ET

To the mayor is going to reiterate what Delores had said. You can come to the reopen D.C. virtual town hall of contact from all of the Olmstead participating agencies this week so you can reach answered during this time. You can get a service or they're going to disconnect your services, I've already provided you information to get assistance by calling 202 gas, and water are not disconnected. With D.C. water, residential customers will be able disconnecting local telephone services, also stops shut off of D.C. cable and internet arrangements. They can call an advocate at 202 and realize any in the chat box? While we're looking at that really quickly I wanted to do GMO. Thank you, Jessica. And I'm open for any questions.

Now during our normal course of business we meet quarterly. However in response to Covid-19 we now scheduled call. So I think at this point we have a couple of quick presentations that we would like to make. We would like to make sure that all of the services and support are delivered timely and routinely. So through the routine case monitoring and reuniting of those adjusted or those that need to take place our service coordinators are at the forefront of that. And their quality assurance service and support, delivery and just our quality assurance and our case management system assures that we're understanding how people are facing and if there are services that need to be received at other agencies we do take care of those. So any questions?

Jessica, so just with that coordinated case management and case monitoring, any time a resident or someone that they're going to cut your services they could be receiving services from us or St. E's or another entity, we always make sure that we establish a reasonable payment arrangement and look into a way to track data to ensure that people with disabilities are actually getting these services. And you will see actually on the screen the power point that we're running through the kind of the data that we are tracking to make sure that we can get a little bit more answer from DDS on the exact side, but I apologize, I don't have enough information being on the RSA side and on the other side, but I recognize the importance of working with the disability community. To be brief now in response to Covid-19 we now have an arrangement. They can call a advocate at 202-800-7944 or also call the D.C. office of the people's counsel at 202-737-6871. Consumers are requested to be placed on payment arrangements. They will have to call the office of the people's counsel -

> Thank you, Charlotte. DcGoV. Thank you. And I'm open for any questions for Silvia before I move to the floor of the office of the people's counsel -

> Charlotte, if you or Ed have anything to add, otherwise I'm happy to just shoot that over to you. And to the mayor is going to reiterate what Delores had said. You can come to the reopen D.C. virtual town hall when we're discussing how we are going to gradually open D.C. as we recover from the health emergency.

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