#	Goal	Strategy No.	Strategy Description	Lead Agency	Metric	Baseline	Q1	Q2	Q3	Q4	Annual (Data, Sum, or Average)
1	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.1	Increase and preserve the number of affordable housing units that are ready to purchase or rent	DHCD	1.1.1.a Number of new District assisted affordable housing units that come online ready for purchase or rental (higher is better)* *Housing Production Trust Fund allocations may vary year to year.	584 (FY23)	8				
2	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.1	Increase and preserve the number of affordable housing units that are ready to purchase or rent	DHCD	1.1.1.b Number of inclusionary zoning units available for occupancy (higher is better)	365 (FY22)	61				
3	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.1	Increase and preserve the number of affordable housing units that are ready to purchase or rent	DHCD	1.1.1.c Number of SFRRP Projects completed (higher is better)	66 (FY22)	7				
4	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.2	Increase number of affordable, accessible housing units ready to rent	DCHA	1.1.2.a Number of DCHA owned units that meet or exceed either UFAS or ADA 2010 ADAAG Standards (higher is better)	529 (FY23)	Pending				
5	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.2	Increase number of affordable, accessible housing units ready to rent	DCHA	1.1.2.b Percentage of all affordable public housing units that must meet UFAS standards (higher is better)	5% (FY23)	Pending				
6	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.3	Increase number of people with mental health disabilities provided a voucher or placed in the community	DBH	1.1.3.a Number of people with "Severe and Persistent Mental Illness" (SPMI) provided a voucher vs. capacity (higher is better)	989 / 1,088 (FY23)	1				
7	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.3	Increase number of people with mental health disabilities provided a voucher or placed in the community	DBH	1.1.3.b Number of people with "Severe and Persistent Mental Illness" (SPMI) placed in a Community Residential Facility (CRF) vs capacity (higher is better) (includes new admissions and not administrative transfers between CRFs)	600 / 614 (FY23)	18				
8	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.3	Increase number of people with mental health disabilities provided a voucher or placed in the community	DBH	1.1.3.c Number of people with "Severe and Persistent Mental Illness" (SPMI) integrated into the community from a CRF into independent living with a voucher (higher is better)	2 (FY23)	0				
9	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.4	Increase the number of DBH clients who maintain independent, community-based housing for 12 months or longer	DBH	1.1.4.a Number of DBH clients who maintain independent, community-based housing for 12 months or longer (higher is better)	719 (FY23)	700				
10	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.4	Increase the number of DBH clients who maintain independent, community-based housing for 12 months or longer	DBH	1.1.4.b DBH will maintain an 80% or greater occupancy rate within its subsidized housing program (higher is better)	94% (FY23)	Annual				
11	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.4	Increase the number of DBH clients who maintain independent, community-based housing for 12 months or longer	DBH	1.1.4.c 80% of DBH clients in subsidized housing received services within the last 120 days from a Core Service Agency (CSA) (higher is better)	83% (FY23)	65%				
12	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.5	Increase number of people with a disability housed with a DCHA voucher	DHS	1.1.5.a Number of persons with a disability who were housed with a DCHA voucher through a DHS program (PSH and TAH) (higher is better)	661 (FY23)	491				

#	Goal	Strategy	Objective	Agency	KPI	Baseline	Q1	Q2	Q3	Q4
13	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.5	Increase number of people with a disability housed with a DCHA voucher	DHS	1.1.5.b Number of youth with a disability who have receved services (YSA)	297 (FY23)	334			
14	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.5	Increase number of people with a disability housed with a DCHA voucher	DHS	1.1.5.c Number of families with a disability who were housed with a time-limited housing subsidy (FRSP) (higher is better)	2,366 (FY23)	421			
15	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.5	Increase number of people with a disability housed with a DCHA voucher	DHS	1.1.5.d Number of persons with a disability who were housed with a time-limited housing subsidy (higher is better)	32 (FY23)	14			
16	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.5	Increase number of people (adult families) with a disability and PSH voucher in "Bridge Housing" waiting to move into a unit	DHS	1.1.5.e Number of persons with a disability who will be housed with a PSH Voucher, placed in "Bridge Housing"	No baseline data	30			
17	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.5	Increase number of people with a disability who are employed in the "work bed" program living in "Bridge Housing"	DHS	1.1.5.f Number of persons with a disability who will be housed with a PSH Voucher and in the "work bed" program placed in "Bridge Housing"	No baseline data	Program is no longer active			
18	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.6	Increase number of individuals discharged from psychiatric facilities to a community placement	DBH	1.1.6.a Number of individuals discharged from St. Elizabeths with a voucher (higher is better)	3 (FY23)	0			
19	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.6	Increase number of individuals discharged from psychiatric facilities to a community placement	DBH	1.1.6.b Number of people discharged from St. Elizabeths into community housing (higher is better)	152 = 167 (KPI 2.7) − 15 (KPI 2.32) (FY23)	56			
20	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.6	Increase number of individuals discharged from psychiatric facilities to a community placement	DBH	1.1.6.c Percentage of youth discharged from PRTF quarterly to community-based setting (higher is better)	15 (FY23)	2/5=40%			
21	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.7	Increase number of individuals with mental health disabilities provided a voucher who were homeless	DBH	Number of individuals with "Severe and Persistent Mental Illness" (SPMI) provided a voucher who were homeless (higher is better)	14	0			
22	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.8	Increase number of individuals transitioning out of nursing facilities into home and community-based settings	DACL	1.1.8.a Number of referrals from nursing facilities (higher is better)	250 (FY23)	158			
23	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.8	Increase number of individuals transitioning out of nursing facilities into home and community-based settings	DACL	1.1.8.b Number of clients currently in the pipeline (meaning in the process of transitioning from a nursing facility to the community) (higher is better)	341 (FY21) 437 (FY22) 409 (FY23)	633			
24	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.8	Increase number of individuals transitioning out of nursing facilities into home and community-based setting	DACL	1.1.8.c Number of nursing facility transition team clients transitioned from nursing facilities into the community (higher is better)	118 (FY23)	31			
25	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.8	Increase number of individuals transitioning out of nursing facilities into home and community-based setting	DACL	1.1.8.d Number of community transition team cases closed (higher is better)	121 (FY23)	28			
26	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.8	Increase number of individuals transitioning out of nursing facilities into home and community-based setting	DHCF	1.1.8.e Number of District residents enrolled in Medicaid Assisted Living Programs (higher is better)	240 (FY23)	Annual Measure			

27	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.9	Increase re-entry services to connect returning citizens with a disability to community housing	DOC	1.1.9.a Percent reduction in the 12-month rate of return to DOC of Re-Entry program participants with a disability (annual measure) (higher is better)	30.30% (FY23)	Annual Measure		
28	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.9	Increase re-entry services to connect returning citizens with a disability to community housing	DOC	1.1.9.b Percent reduction in the 12-month rate of return to DOC of RSAT program participants with a disability (annual measure) (higher is better)	76.30% (FY23)	Annual Measure		
29	1.1 Increase access to and opportunities for affordable, fully accessible, community integrated housing for people with disabilities.	1.1.9	Increase re-entry services to connect returning citizens with a disability to community housing	DOC	1.1.9.c Number of residents with a disability actively receiving READY Center services on bi-annual basis (higher is better)	1,728 at DOC, 545 returning from Federal Bureau of Prisons (BOP) (FY23)	The READY Center served 668 individuals returning from DOC and 319 from FBOP. Of these 39 had disabilities.		
30	1.2 Improve transitions from institutions to community-based housing	1.2.1	Decrease timeframe between time person is ready for discharge from St. Elizabeths and date of placement in the community	DBH	Average number of days between time person is ready for discharge from St. Elizabeths and date of placement in the community (lower is better)	12 (FY23)	51.63		
31	1.2 Improve transitions from institutions to community-based housing	1.2.2	Decrease timeframe for discharge from a nursing facility	DHCF	1.2.2.a Average number of days between DACL referral and Long-Term Care Supports and Services (LTCSS) assessment (lower is better)	No baseline data	This measure has not been finalized by DHCF/DACL- a consensus is yet to be determined. To address Olmstead/Brown v. DC, LTCA is currently finalizing a reporting manual that will include the proposed methodology for capturing this metric.		
32	1.2 Improve transitions from institutions to community-based housing	1.2.2	Decrease timeframe for discharge from a nursing facility	DACL	1.2.2.b Average days to transition (for clients who do not have housing to return to) (lower is better)	282.75 (FY23)	456		
33	1.2 Improve transitions from institutions to community-based housing	1.2.2	Decrease timeframe for discharge from a nursing facility	DACL	1.2.2.c Average days to transition (for clients who have housing to return to) (lower is better)	282.8 (FY23)	294		
34	1.2 Improve transitions from institutions to community-based housing	1.2.2	Decrease timeframe for discharge from a nursing facility	DHCF	1.2.2.d Number of people enrolled in the Medicaid transition code that establishes eligibility for the Elderly and persons with Physical Disabilities waiver before discharged from the nursing home (higher is better)	61 (FY23)	0 (Note we no longer use the 383 transition code)		
35	1.2 Improve transitions from institutions to community-based housing	1.2.3	Decrease timeframe for EPD Waiver enrollment	DHCF	Average number of days between assessment and receipt of Long-term Care Services and Supports (LTCSS) in an approved Person-Centered Service Plan (PCSP) (lower is better)	No baseline data	This measure has not been finalized by DHCF/DACL- a consensus is yet to be determined. To address Olmstead/Brown v. DC, LTCA is currently finalizing a reporting manual that will include the proposed methodology for capturing this metric.		
36	1.2 Improve transitions from institutions to community-based housing	1.2.4	Increase DACL transition capacity	DHCF	Number of people directly transitioned to Medicaid Home and Community-Based Services without DC Aging and Disability Resource Center transition assistance after a 90+ day stay in a nursing facility or hospital (lower is better)	55 (FY23)	1		
37	1.2 Improve transitions from institutions to community-based housing	1.2.5	Increase DACL transition quality through training	DACL	Percentage of transition unit staff who complete transition assistance training (higher is better)	No baseline data	100%		

38	1.3 Increase inclusion and independence of people with disabilities through integrating advanced technology solutions for assistive technology and remote supports	1.3.1	Increase the number of Safe At Home adaptations performed	DACL	Number of Safe at Home adaptations performed (higher is better)	1,027 (FY23)	126			
39	1.3 Increase inclusion and independence of people with disabilities through integrating advanced technology solutions for assistive technology and remote supports	1.3.2	Increase awareness of and participation in Library by Mail services, through targeted outreach and an increase in District residents with disabilities who are active users	DCPL	Number of District residents with disabilities who use the service at least once a year	27 (Active as of 10/28/24); 38 as of 12/1/25	38			
40	2.1 Provide high-quality direct services and supports leading to the full inclusion of people with disabilities in the District.	2.1.1	Increase the number of Individual Service Plans completed before the required date	DDS	Percent of Individual Support Plans (ISP) that are completed (meaning in place) before the Individual Support Plan effective date (higher is better)	99% (FY23)	96%			
41	2.1 Provide high-quality direct services and supports leading to the full inclusion of people with disabilities in the District.	2.1.2	Increase the number of Level Of Need assessments completed before Individual Service Plan meetings	DDS	Percent of People with a Level of Need (LON) assessment completed before the Individual Support Plan meeting date (higher is better)	95% (FY23)	99%			
42	2.1 Provide high-quality direct services and supports leading to the full inclusion of people with disabilities in the District.	2.1.3	Decrease the number of days to complete an initial Individual Service Plan	DDS	Median Number of Calendar Days from eligibility decision to completing the Initial Individual Support Plan (lower is better)	59 (FY23)	48 Days			
43	2.1 Provide high-quality direct services and supports leading to the full inclusion of people with disabilities in the District.	2.1.4	Increase the percentage of healthcare management plans that meet published standards	DDS	Percentage of Healthcare Management Plans that meet published standards (higher is better)	95.2% (FY23)	98%			
44	2.1 Provide high-quality direct services and supports leading to the full inclusion of people with disabilities in the District.	2.1.5	Increase access to community-based mental health for youth	DBH	2.1.5.a Number of ChAMPS calls to Anchor Mental Health (higher is better)	1,321 (FY23)	318			
45	2.1 Provide high-quality direct services and supports leading to the full inclusion of people with disabilities in the District.	2.1.5	Increase access to community-based mental health for youth	DBH	2.1.5.b Number of mobile crisis deployment for children and youth	307 (FY23)	54			
46	2.1 Provide high-quality direct services and supports leading to the full inclusion of people with disabilities in the District.	2.1.5	Increase access to community-based mental health for youth	DBH	2.1.5.c Percentage of children seen in the community within 7 days of a psychiatric discharge (higher is better)	47% (FY23)	28%			
47	2.1 Provide high-quality direct services and supports leading to the full inclusion of people with disabilities in the District.	2.1.6	Increase DC Medicaid LTCSS (Long Term Services and Supports) provider capacity	DHCF	2.1.6.a Number of beneficiaries enrolled in the Medicaid Adult Day Health Program (ADHP) (higher is better)	648 (FY23)	156			
48	2.1 Provide high-quality direct services and supports leading to the full inclusion of people with disabilities in the District.	2.1.6	Increase DC Medicaid Long Term Services and Supports provider capacity	DACL	2.1.6.b Number of clients receiving nutrition assistance (to include both congregate meal participants and home delivered meal participants) (higher is better)	4,084 (FY23)	4323			
49	2.1 Provide high-quality direct services and supports leading to the full inclusion of people with disabilities in the District.	2.1.7	Increase quality of Long Term Services and Supports services	DHCF	2.1.7.a Percentage of Medicaid Elderly and persons with Physical Disabilities Home and Community-Based Services Waiver program participants who have service plans that address personal goals (higher is better)	91% (FY23)	91%			

50	2.1 Provide high-quality direct services and supports leading to the full inclusion of people with disabilities in the District.	2.1.7	Increase quality of Long Term Services and Supports services	DHCF	2.1.7.b Percentage of Medicaid Elderly and persons with Physical Disabilities Home and Community-Based Services Waiver program participants who have service plans that address health & safety risks (higher is better)	92.75% (FY23)	93%		
51	2.1 Provide high-quality direct services and supports leading to the full inclusion of people with disabilities in the District.	2.1.7	Increase quality of Long Term Services and Supports services	DHCF	2.1.7.c Percentage of Medicaid Elderly and Persons with Physical Disabilities Home and Community-Based Waiver complaints investigated within 7 days of receipt of complaint (higher is better)	94.25% (FY23)	96%		
52	2.1 Provide high-quality direct services and supports leading to the full inclusion of people with disabilities in the District.	2.1.7	Increase quality of Long Term Services and Supports services	DHCF	2.1.7.d Percentage of Medicaid Elderly and persons with Physical Disabilities Home and Community-Based Services Waiver program beneficiaries' critical incidents, where follow-up to resolve contributing factors in the incident is implemented in 30 days (higher is better)	79.5% (FY23)	83%		
53	2.1 Provide high-quality direct services and supports leading to the full inclusion of people with disabilities in the District.	2.1.7	Increase quality of Long Term Services and Supports services	DBH	2.1.7.e Percentage of providers complying with full fidelity reviews for evidence-based practice models, including community-based intervention services (higher is better)	88% (FY23)	Annual		
54	2.1 Provide high-quality direct services and supports leading to the full inclusion of people with disabilities in the District.	2.1.8	Expand the review of annual training for facility staff related to managing mental health and substance use disorder needs.	DC Health	2.1.8.a Number of inspections of nursing facility and assisted living residences regarding training of staff on positive behavior intervention, crisis management, and other relevant mental health and substance use disorder needs based on the resident population (higher is better).	No baseline data	Nursing Facility inspections 1; Assisted Living Residences inspections 3		
55	2.1 Provide high-quality direct services and supports leading to the full inclusion of people with disabilities in the District.	2.1.8	Expand capacity to manage mental health and substance use disorder needs	DDS	2.1.8.b Number of Developmental Disabilities Administration staff who attend at least one training in Positive Behavior Supports	No baseline data	4		
56	2.1 Provide high-quality direct services and supports leading to the full inclusion of people with disabilities in the District.	2.1.8	Expand capacity to manage mental health and substance use disorder needs	DDS	2.1.8.c Percentage of people receiving psychotropic medications who had quarterly medication reviews. (higher is better)	92% (FY23)	95%		
57	3.1 Improve classroom inclusion and employment opportunities for students with disabilities.	3.1.1	Improve classroom inclusion of students with disabilities	DCPS	Percentage of students with a disability who learn in a separate, segregated learning environment (lower is better)	9% (FY19)	4.21%		
58	3.2 Improve and enhance seamless transitions for students with disabilities into post-secondary education, training, and employment	3.2.1	ve employment opportunities for transition-age youth with disa	DCPS	3.2.1.a Percentage of students with disabilities who earned a diploma (higher is better)	72.61% (FY21) 74.93% (FY22)	N/A		
59	3.2 Improve and enhance seamless transitions for students with disabilities into post-secondary education, training, and employment	3.2.1	Improve employment opportunities for transition-age youth with disabilities	DDS	3.2.1.b Number of transition-age youth with a disability who receive at least one pre-employment transition service each school year, and how many potentially eligible students. (higher is better)	3,775 out of 4,616 (82%) (FY24)	655/2,749 (24%)		
60	3.2 Improve and enhance seamless transitions for students with disabilities into post-secondary education, training, and employment	3.2.1	Improve employment opportunities for transition-age youth with disabilities	DDS	3.2.1.c Number of transition-age youth who receive DC RSA career exploration service (higher is better)	No baseline data	468		

#	Goal/Strategy	No.	Objective	Agency	Metric	Baseline					
61	3.3 Review and realign (if necessary) structures across the workforce development system to better support people with disabilities	3.3.1	Increase IEP compliance through transition planning that complies with legal requirements, while centering around the unique strengths, needs, and aspirations of each student.	OSSE	Percentage of Individualized Education Plans (IEP) reviewed that comply with secondary transition requirements (higher is better)	65% (FY22) 58% (FY23)	Annual percentage	Annual percentage	Annual percentage	Annual percentage	
62	3.3 Review and realign (if necessary) structures across the workforce development system to better support people with disabilities	3.3.2	Increase DC RSA staff compliance with existing regulations, policies, and procedures	DDS	Percent of indicators that demonstrate compliance with vocational rehabilitation regulations and policies (based on monthly case reviews) (higher is better)	90% (FY25)	91%				
63	3.4 Increase hiring, retention, and promotion of people with disabilities	3.4.3	Increase job stability for people with disabilities who receive DC RSA and DDA services	DDS	3.4.3.a Average hourly wage of DC RSA and DDA clients employed more than 90 days (higher is better)	$19.81 (FY23)	$19.43				
64	3.4 Increase hiring, retention, and promotion of people with disabilities	3.4.3	Increase job stability for people with disabilities who receive DC RSA and DDA services	DOES	3.4.3.b Employment rate 2nd Qtr. after exit from an American Job Center for individuals with a disability (higher is better)	39% (FY23)	37.7%				
65	3.4 Increase hiring, retention, and promotion of people with disabilities	3.4.3	Increase job stability for people with disabilities who receive DC RSA and DDA services	DOES	3.4.3.c Employment rate 4th Qtr. after exit from an American Job Center for Individuals with a Disability (higher is better)	44% (FY23)	39.1%				
66	3.4 Increase hiring, retention, and promotion of people with disabilities	3.4.3	Increase job stability for people with disabilities who receive DC RSA and DDA services	DOES	3.4.3.d Median or average wages 2nd Qtr. after exit from an American Job Center for individuals with a disability (higher is better)	$5,965 (FY23)	$4,434				
67	3.4 Increase hiring, retention, and promotion of people with disabilities	3.4.3	Increase job stability for people with disabilities who receive DC RSA and DDA services	DDS	3.4.3.e Number of people supported by DDA competitively employed (higher is better)	311 (FY21) 347 (FY22) 420 (FY23) 424 (FY24) 325 (FY25)	Annual				
68	3.4 Increase hiring, retention, and promotion of people with disabilities	3.4	Improve employment rate for returning citizens with disabilities	DOES	The number of formerly incarcerated individuals with disabilities who receive services from DOES. (higher is better)	140	53				
69	3.5 Increase number of people with intellectual and developmental disabilities (I/DD) and mental health disabilities (Severe Mental Illness (SMI) or Serious emotional disturbance (SED)) who obtain and maintain employment through better coordination of supported employment services with the Developmental Disabilities Administration (DDA) and Department of Behavioral Health (DBH)	3.5.1	Increase percentage of people with mental health disabilities who remain employed for 90+ days	DBH	Number of enrolled individuals who receive and successfully complete Evidence-Based Supported Employment.	131 (FY23) out of 247 participants – 53%	25				
70	4.1 Improve access to the Public Right Of Way (PROW) for people with disabilities.	4.1.1	Connect newly constructed and renovated buildings to the Public-Right-Of-Way with accessible entrances	OP/DDOT	Number of building sites assessed by OP/DDOT for accessibility of path of travel (higher is better)	74 (FY23)	39				
71	4.1 Improve access to the Public Right Of Way (PROW) for people with disabilities.	4.1.2	Address barriers to sidewalks	DDOT	4.1.2.a Number of miles of sidewalk gaps (streets with no sidewalks at all)	52.34 miles (FY25)	Pending				
72	4.1 Improve access to the Public Right Of Way (PROW) for people with disabilities.	4.1.2	Address barriers to sidewalks	DDOT	4.1.2.b Number of miles of sidewalk repaired	33 miles (FY21) 69 miles (FY23)	3				
73	4.1 Improve access to the Public Right Of Way (PROW) for people with disabilities.	4.1.2	Address barriers to sidewalks	DDOT	4.1.2.c Number of curb ramps remediated	1,054 (FY21)	Pending				
74	4.1 Improve access to the Public Right Of Way (PROW) for people with disabilities.	4.1.2	Address barriers to sidewalks	DDOT	4.1.2.d Number of Audible Pedestrian Signals (APS) at intersections in the District installed	169 (FY21)	Pending				

75	4.1 Improve access to the Public Right Of Way (PROW) for people with disabilities.	4.1.2	Address barriers to sidewalks	DDOT	4.1.2.e Median number of days to address dockless vehicle parking complaints reported via 311	2 days (FY24)	.04days (63 mins)			
76	4.1 Improve access to the Public Right Of Way (PROW) for people with disabilities.	4.1.3	Improve transit stop safety and accessibility for people with disabilities	DDOT	Number of bus stops made fully accessible	93 (FY22) 78 (FY23)	Pending			
77	4.2 Make significant improvements to transportation services provided to students with disabilities.	4.2.1	Improve buses arrival times at school to be within 20 minutes of scheduled morning drop off time.	OSSE	Percentage of buses arriving at school within 20 minutes of scheduled morning drop-off time. (higher is better)	No baseline data	94%			
78	4.3 Make significant improvements to the daily transportation services offered to adults with disabilities.	4.3.1	Increase access to TransportDC services	DFHV	4.3.1.a Number of rides provided by TransportDC (higher is better)	288,898 (FY23) 101,000 (FY24)*	25,713			
79	4.3 Make significant improvements to the daily transportation services offered to adults with disabilities.	4.3.1	Increase access to TransportDC services	DFHV	4.3.1.b Number of events attended for outreach by DFHV staff	4 (FY24)	1			
80	4.3 Make significant improvements to the daily transportation services offered to adults with disabilities.	4.3.2	Increase access to taxicab services through the right mix of incentives	DFHV	4.3.2.a Average wait time for a wheelchair-accessible taxicab within the Transport DC Program (lower is better)	22 minutes (FY23)	14			
81	4.3 Make significant improvements to the daily transportation services offered to adults with disabilities.	4.3.2	Increase access to taxicab services through the right mix of incentives	DFHV	4.3.2.b Increase number of wheelchair-accessible taxicab drivers after 6pm (higher is better)	3 (FY24) From the WAV Pilot	0			
82	4.3 Make significant improvements to the daily transportation services offered to adults with disabilities.	4.3.3	Reduce commute times for people with disabilities by expanding and enforcing bus lane restrictions	DDOT	Number of tickets issued for bus lane infractions (lower is better for fewer infractions)	48,009 (FY23)	Pending			