

Dockless Vehicles in the District

DDOT has reopened the application period for two weeks beginning May 31, 2019 to new dockless operators. If an operator new to the District is interested in applying, please find instructions, frequently asked questions, and the mid-year application materials below with the title "MID YEAR".

Six private dockless companies currently operate in the District:

- One company operates bicycles-- Jump
- Five companies operate electric scooters-- Bird, Jump, Lime, Lyft, Skip, and Spin.

DDOT issued the current public-right-of-way occupancy permits as the mechanism of control qualifying vendors for the calendar year January 1, 2019 through December 31, 2019.

For immediate responses to issues, including improperly parked, abandoned, or damaged vehicles, please contact the companies directly.

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| Jump (Neon Red) | 833-300-6106 support@jump.com |
| Spin (Orange) | 888-249-9698 support@spin.pm |
| Skip (Yellow) | 844-929-2687 hello@skipscooters.com |
| Bird (Black) | 866-205-2442 citysupport@bird.co |
| Lime (Green) | 888-546-3345 legal@li.me help.li.me/hc/en-us/requests/new |
| Lyft (Pink) | 877-452-6699 |

To submit general feedback to DDOT, please email dockless.mobility@dc.gov.