



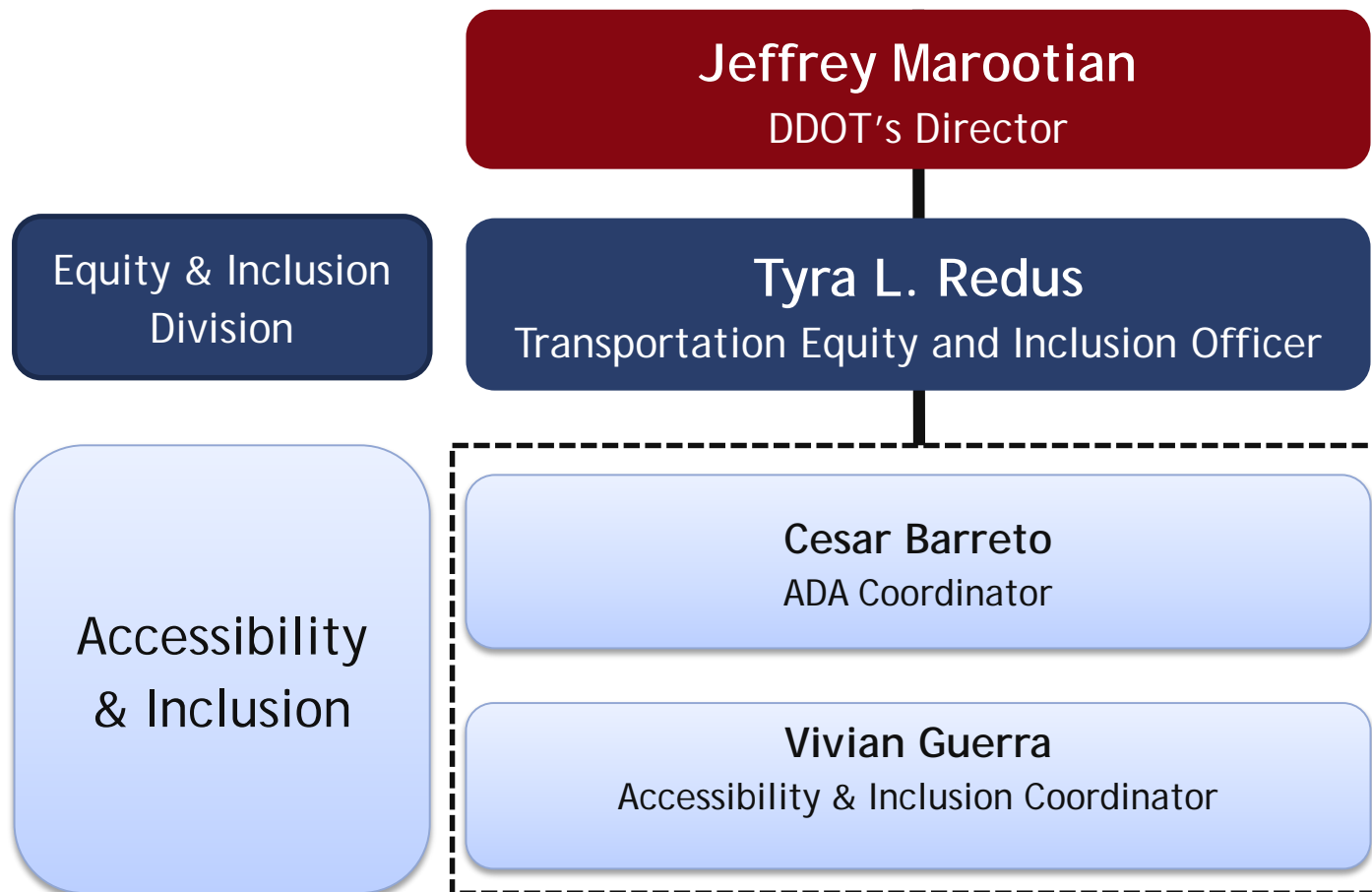
Accessibility & Inclusion Team

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Commission on Persons with Disabilities

June 27, 2019

Who We Are?



Accessibility & Inclusion Team

Vivian Guerra, Accessibility and Inclusion Coordinator



- Liaison to disability community groups, older adults, and District agencies (e.g. Age-Friendly DC & Multimodal Accessibility Advisory Council)
- Integrate Accessibility requirements into agency transportation policies, programs and activities



Accessibility & Inclusion Team



Cesar Barreto, ADA Coordinator

- Update and submit ADA Transition Plan Report (annually) to Federal Highway Administration
- Evaluate existing public rights-of-way (PROW) and provide recommendations to remove access barriers
- Review proposed transportation designs and constructions to meet accessibility guidelines
- Section 508 Compliance (website and alternate text formats)



Americans with Disabilities Act of 1990 (ADA)

- ADA is a civil rights law that prohibits discrimination against individuals with disabilities
- DDOT implements the public transportation part of Title II (state & local governments)
 - Title I - Employment
 - Title II - State & Local Government
 - Title III- Public Accommodations
 - Title IV - Telecommunications
 - Title V - Miscellaneous



What We Do

Public Engagement

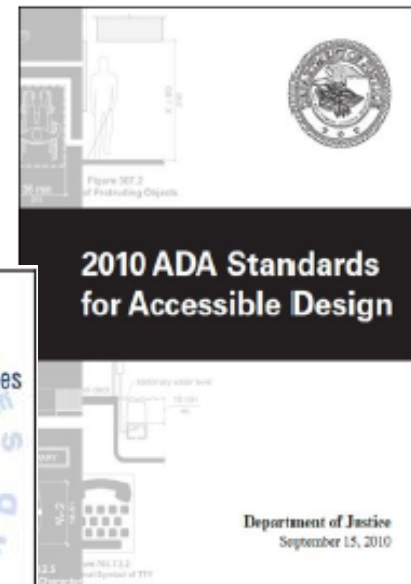
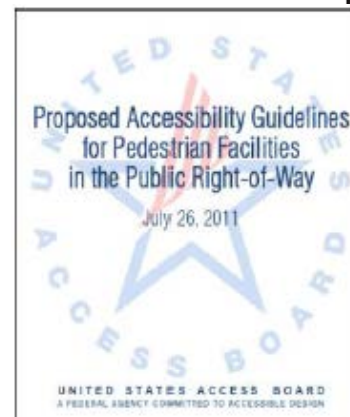
- Conduct public outreach & engagement with District advocacy communities related to persons with disabilities and older adults
- Ensure accommodations and effective communication for DDOT events (e.g. ASL, assistive technology)
- Establish 508 compliance of DDOT's website and alternate text formats to ensure accessibility



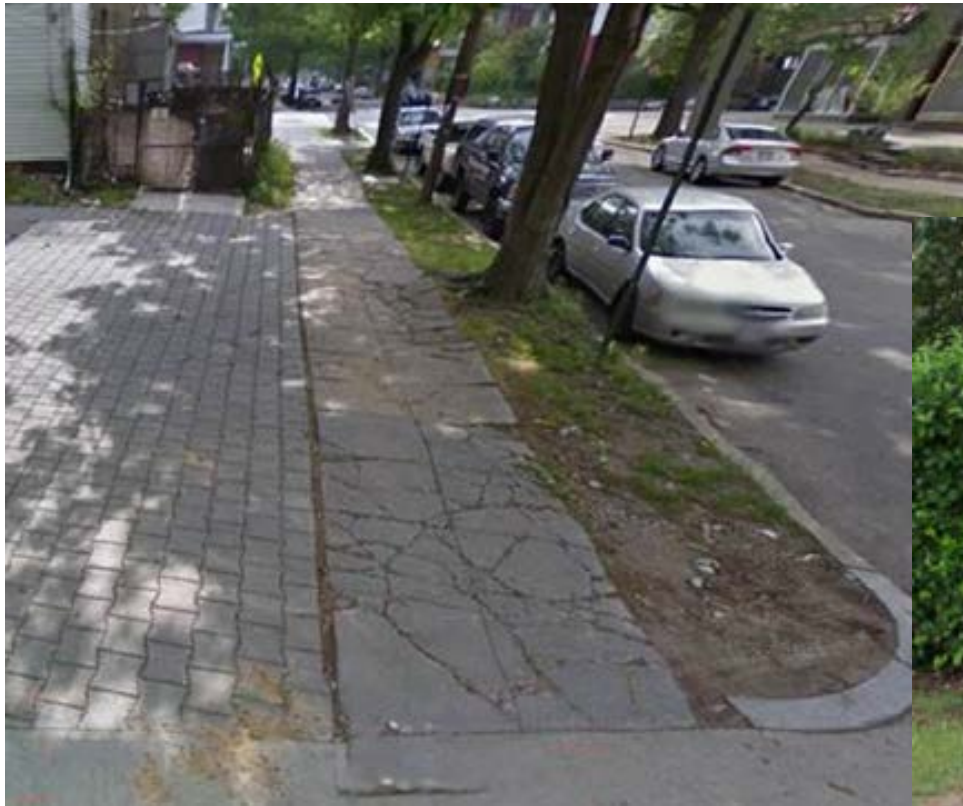
Accessibility Compliance

Ensure compliance within the public rights-of-way (PROW) that covers Design and Construction for:

- Sidewalk Repairs
- Curb Ramps
- Protruding Object (Trip Hazards)
- Work Zone Obstructions
- Bus Stops
- Pedestrian Crossing



Sidewalks



Curb Ramps

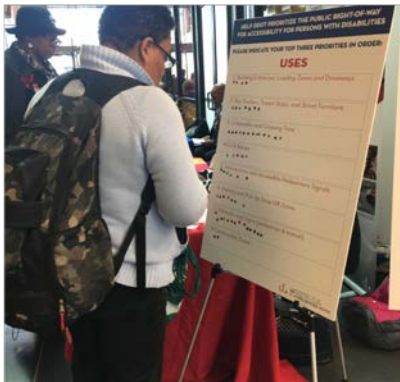


Bus Stops

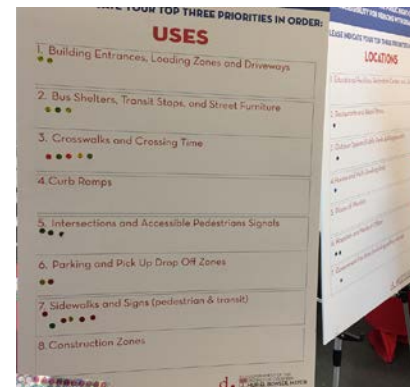


ADA Transition Plan

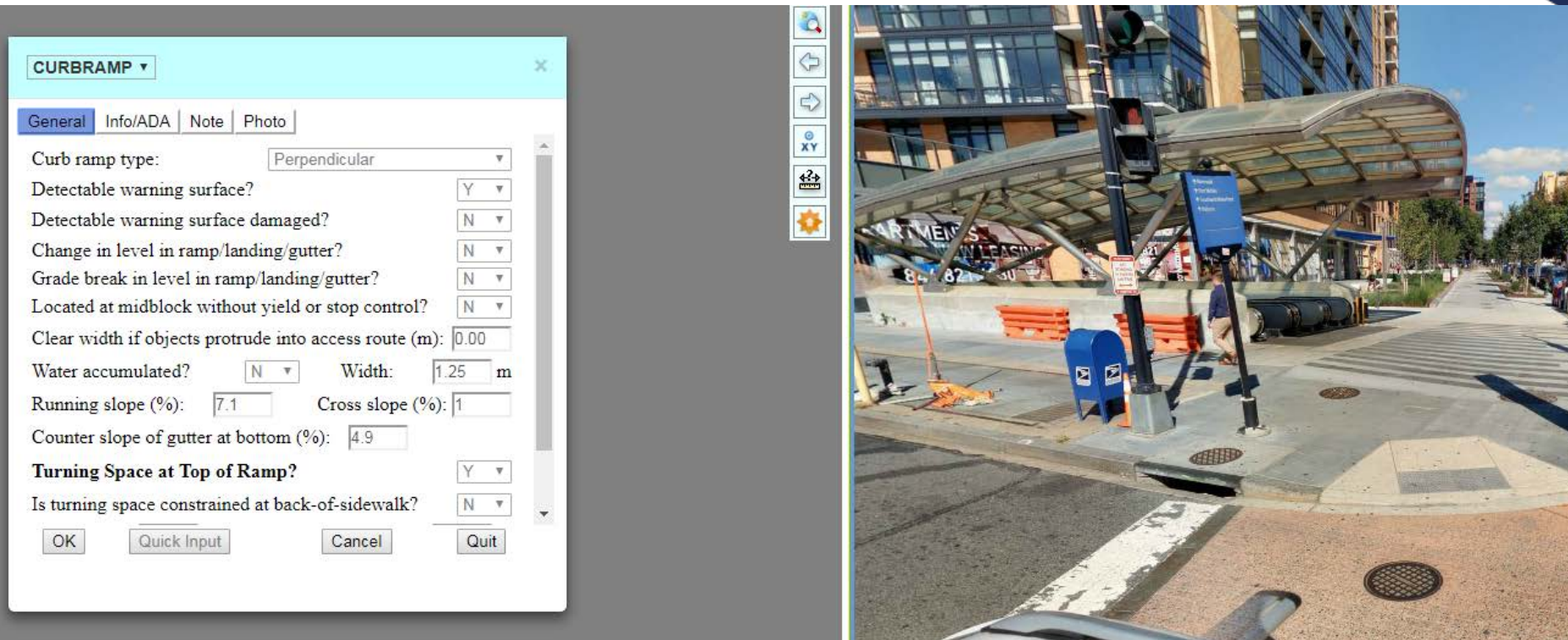
- Ensure the District's public right-of-way is accessible to all - specifically for sidewalks, crosswalks, curb ramps, accessible pedestrian signals, and bus stops
- A "living document" which is submitted to the Federal Highway Administration annually
- Requires community engagement and feedback



District Department of Transportation 2019 ADA Transition Plan For the Public Right-of-Way

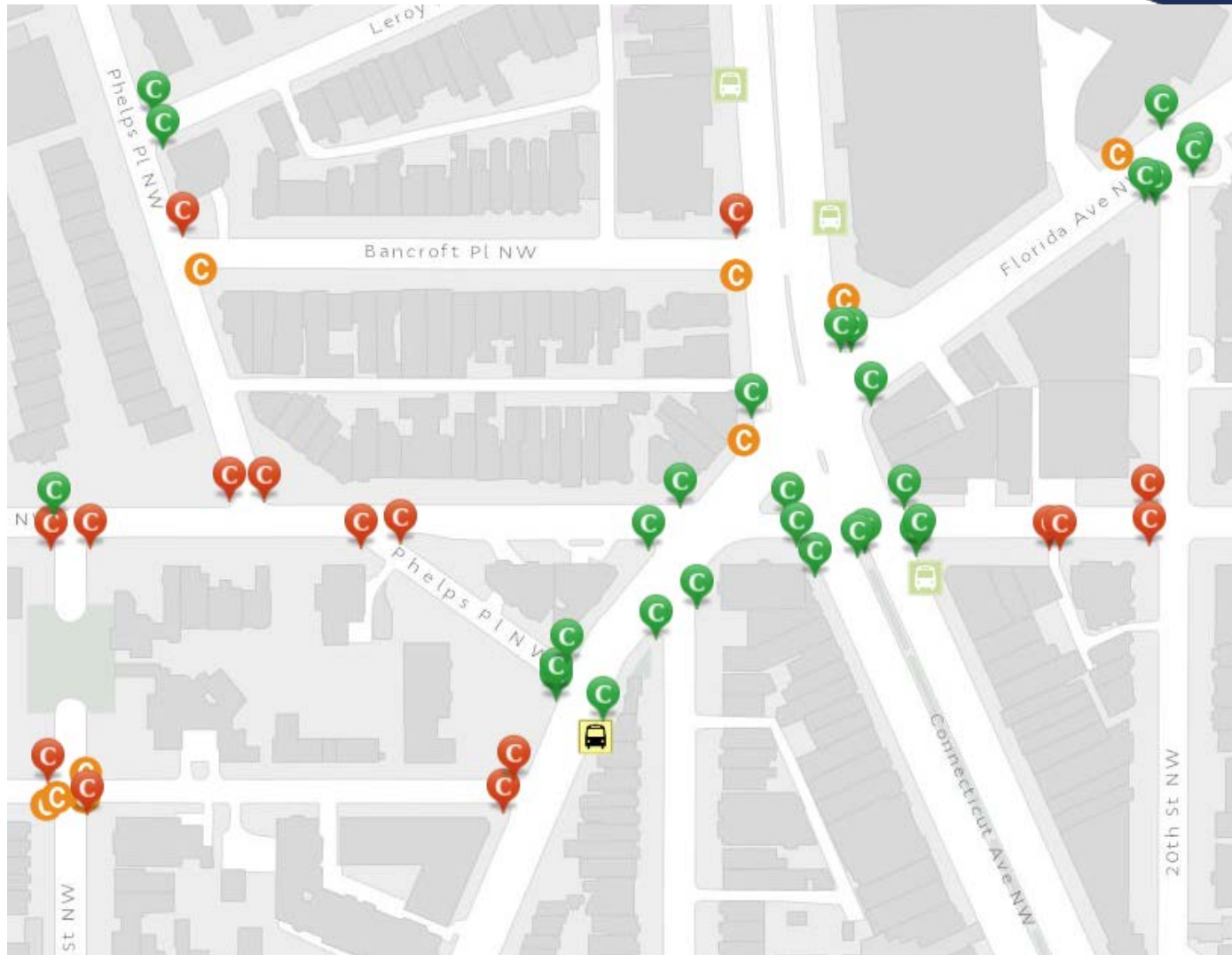


ADA Transition Plan - Inventory of Barriers



What We Do

Inventory of Barriers



Title IV & Section 508 - Web Accessibility

Section 508 is a set of standards that requires Federal agencies to make Information and Communication Technology accessible to members of the public who have disabilities in a comparable manner to the access experienced by members of the public without disabilities.

- Computers
- Information kiosks and transaction machines
- Telecommunications equipment (telephones)
- Customer premises equipment (servers)
- Multifunction office machines (fax, print, etc.)
- Software, applications, and websites
- Videos
- Electronic documents (e.g., PDF, Word, Excel, and PowerPoint)



Accessibility Integration within DDOT

Multimodal Accessibility Advisory Council (MAAC)

- Serve as the advisory body to the Mayor, the Council, and District agencies on making local transit and public space in the District more accessible to persons with disabilities.
- Comprised of 6 advocates from the disability community.



Accessibility Integration within DDOT



RULES YOU NEED TO KNOW AS...



A Cyclist

DDOT offers a variety of resources that support bicyclists.

[Cycling Safety Tips](#)

[Cycling Safety Video](#)



A Driver

DMV has a variety of resources available to assist you in learning about driving skill techniques and safe driving information. The driver education section is designed to provide all this information in one place for new drivers, whether teens, adults or seniors.

[Driver Safety Tips](#)

[Driving Safety Video](#)



A Pedestrian

DDOT offers a variety of resources that support pedestrians.

[Pedestrian Safety Tips](#)

[Pedestrian Safety Video](#)



- Vision Zero DC is an all-hands-on-deck approach to transportation safety.
- Vision Zero DC focuses on:
 - Data
 - Education
 - Enforcement
 - Engineering

Accessibility Integration within DDOT

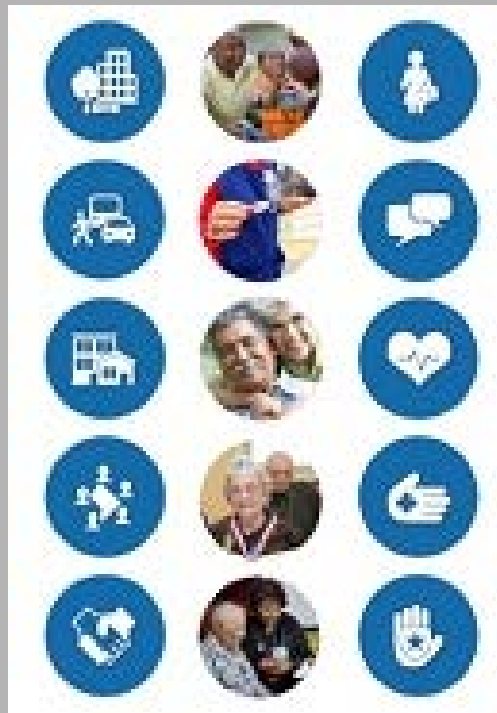


Age-Friendly
DC

Initiative of the DC Government to coordinate community members and public agencies to make the District an easier place to grow older

Transportation Domain Goals:

- Safe and affordable modes of private and public transportation (sidewalk repairs, pedestrian crashes, street lights/signage, timed crossings)
- Provide District residents and visitors with the information and tools they need to make informed travel choices (outreach, real-time data)



Accessibility Integration within DDOT

Mobility Devices

- Capital Bikeshare
- Dockless Bikes
- Dockless Scooters
- **Adaptive Bikes**



To submit general feedback
email DDOT at:

dockless.mobility@dc.gov



DDOT needs your help in determining the program specifics that would be most useful for you!

Please respond to the following:

- 1.) Have you used an adaptive bike/trike previously? Yes/No
- 2.) If yes, what type (hand cycle, tandem bicycle, adult tricycle, etc.)?
- 3.) Please circle which of the following types of bicycles/tricycles you would be interested in using:



Recumbent Tricycle



Wheelchair Bicycle Tandem



Upright Cargo Tricycle

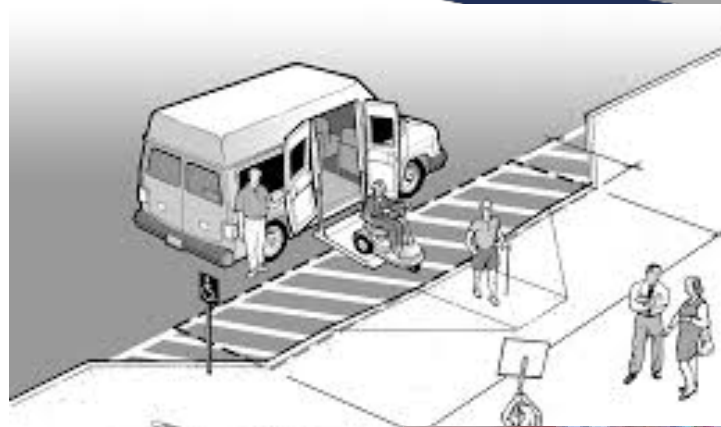


Side by Side Recumbent Tandem

Accessibility Integration within DDOT

Curbside Management

- Pick Up/Drop Off Zones (PUDOS)
- Red Top Meters



Accessibility Integration within DDOT

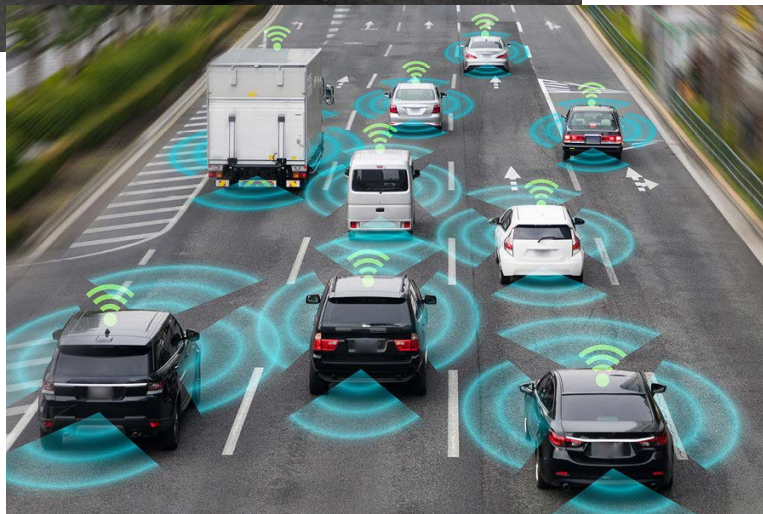
Transit Stops

- Streetcar
- DC Circulator



Accessibility Integration within DDOT

Autonomous Vehicles



Efficiency

Safety

Equity

Sustainability

How to File a Complaint

Anyone who wishes to file a complaint alleging discrimination on the basis of disability can do so by using the following methods:

- Via email - ddot.ada@dc.gov
- Phone - 202.671.2829
- Civil Rights Services Webpage (Grievance Procedure)
- 311 - Call Center

ADA Coordinator

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a DDOT's program, service, or activity, or is presented with an access barrier within the Public Rights-Of-Way (PROW) should contact either the immediate responsible DDOT manager or **Cesar Barreto, ADA / Section 504 Coordinator, Transportation Equity and Inclusion Office, District Department of Transportation**. Mr. Barreto can be reached at (202) 671-2829, by email at cesar.barreto@dc.gov, or in writing at 55 M Street, SE, Fourth Floor, Washington, DC 20003. Complaints that a DDOT program, service, or activity is not accessible to persons with disabilities should be directed to Cesar Barreto.

Grievance Procedures

DDOT has adapted the following in order to comply with Title 28 CFR Part 35.107. This procedure may be used by anyone who wishes to file a complaint alleging discrimination on the basis of disability in the provisions of services, activities, programs, or benefits by DDOT.

- Grievance Procedures ([pdf](#)) ([txt](#))
- Grievance Form ([pdf](#)) ([txt](#))
- [File a Complaint](#)

Policies and Procedures

DDOT will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all District programs, services, and activities.

How To Get Involved



- Report PROW Accessibility issues by calling 311 or online <https://311.dc.gov>
- DDOT ADA Transition Plan
- Multimodal Accessibility Advisory Council (MAAC)
- Age Friendly DC - Transportation Domain
- Vision Zero

Accessibility and Inclusion Team

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